HR191

JOB DESCRIPTION



UNIVERSITY OF CAPE TOWN

NOTES

- Forms must be downloaded from the UCT website: <u>http://www.uct.ac.za/depts/sapweb/forms/forms.htm</u>
- This form serves as a template for the writing of job descriptions.
- A copy of this form should be kept on file in your office.
- · For re-evaluations, this form must be sent to your relevant HR Advisor/Officer

POSITION DETAILS

Position Title (current title)	Section Manager: Access and Visibility Services			
Status of Post (tick)	New Post	New Post ✓ Re-evaluation		
Job Grade (current grade)	Payclass 12	Payclass 12		
Department	Libraries	Libraries		
Section (if applicable)	Client Liaison Services			
Date of Compilation	02 May 2014			
	FOR OFFICE	USE		
Job Title				
Date of Grading				
Grading Result				

ORGANOGRAM



PURPOSE

This is a new senior position that will establish and provide a range of open scholarship and publishing services for the University of Cape Town scholarly community. The incumbent will be responsible for a number of specialist teams and act as the primary open access service contact for the institutional repository. The incumbent will provide strategic leadership for the adoption and implementation of open access practices at UCT to showcase its scholarly output and other unique collections. The post has oversight for the staff and operations of the Access and Visibility Services cluster of the UCT Libraries. The incumbent will advise and implement services to help the university community to use common tools and methods, as well as manage projects to deploy new tools and services. With regard to the operations, the core functions include, *inter alia*, open access repository management, open access journals publishing, open access activities; open access advocacy; open collection analysis; workflow coordination; open access at UCT; providing training in open scholarship tools and methods; maintaining a web presence for open scholarship services; and negotiating with publishers for the right to place content in open platforms; human resources management.

As a new role for libraries and librarians, the incumbent would spend significant time in developing and up-skilling librarians in contemporary open access practices and procedures. Given that this is a new service provided by the UCT Libraries, an important component of the job is open access advocacy and contribution to the development of institutional policy and procedures.

As a member of the Library Management Team, the incumbent participates in library-wide planning; policy framework development; and implements the institutional open access mandate. The incumbent coordinates and develops strategies for the effective growth of open access in support of Library policy and institutional goals and priorities. The incumbent develops and promotes operational procedures and policies to guide decision-making and practice based on sound principles of developing content, providing context, facilitating access and optimizing visibility of scholarly content produced by the University.

JOB CONTENT

Key Performance Areas (4 – 6)	% of time spent	Activities / Objectives / Tasks	Results / Outcomes	Competencies
 1) Resource management: Staff of the Access and Visibility Services cluster of UCT Libraries are specialist in: Open access management Open access publishing of journals, monographs and conference proceedings Open Education Resources management Open data management and publishing 	20%	 Manages directly the activities of permanent staff positions in specialist teams, provides guidance and leadership across UCT Libraries on open access issues, procedures and policies Provides direction and coordination of cluster work and activities through effective organizing, planning, facilitating and assigning responsibilities, workloads and special projects Manages staff performance, output and delivery aligned with Library, cluster and staff objectives Provides staff with regular feedback about their performance in relation to agreed objectives Identifies and coordinates arrangements for staff training, skills development and coaching Ensures job descriptions are current Contributes to the recruitment process for positions in own cluster 	All functions relating to the staff are carried out timeously and in accordance with UCT HR policy and relevant legislation Relevant documentation is correctly completed, signed off and processed timeously Staff members are trained and equipped to meet agreed performance standards and agreed objectives Staff members are highly motivated Job descriptions are current and relevant Personal development plans for all staff are in place, reflect appropriate levels of training and work-related learning requirements and are reviewed regularly	Ability to lead and manage people Verbal and written communication skills Interpersonal skills Ability to problem solve and make decisions Ability to determine training and work-related learning requirements Ability to prioritise and manage timelines High level of planning and organising skills

		Takes responsibility for new staff induction		
		Manages employment relations (grievance, discipline and conflict resolution)		
2) Strategic leadership and management	25%	Provides leadership to accomplish the	Procedures and policies are aligned with	Knowledge and understanding
of the Access and Visibility Services		Libraries' strategic goals and the cluster's functional objectives	the strategic plans of the Libraries and the University	of institutional strategies
				In-depth knowledge of all
		Provides strategic direction for the staff,	Showcase the UCT's scholarly output for	aspects of open access from
		resources, facilities and activities of the	improvement in attracting leading	content management to long
		Access and Visibility team for the ingestion	academics, researchers and high calibre	term curation and preserving;
		of content, management of repository, open	postgraduate students	from publishing in gold access
		access advocacy, open access publishing in		to publishing gold access
		gold journals, publishing open access	Support the soliciting of grants and	journals and monographs; to
		journals, publishing open access	funding	publishing open educational
		monographs, curating, preserving and		resources
		distributing open educational resources and	Significant improvement in the	
		negotiating with publishers for content that	webometric ranking of the Institution	Understanding of overall
		can be lodged in the repository.	through increased visibility,	library functioning and
			discoverability and accessibility of	relationship of specialised
		Providing guidance and leadership to the	scholarly content of the University	services to other units' needs
		research community of the University for the		
		publishing of open access content	Demonstrate the ability to work in close	Understanding of legal
			collaboration with other Library Section	framework of copyright, and
		Ensures effective services for library users	Managers and staff to ensure the	other intellectual property
		through organizing and planning the work of	effectiveness of the Library's planning,	issues
		the Access and visibility cluster through	decision-making and operational	
		evaluating and reviewing existing services;	practices in relation to the Access and	In-depth understanding of
		through developing and implementing new	visibility cluster.	relationship and importance
		services as appropriate		of Access and visibility cluster
			Effective working relations with other	to UCT's strategic plan, its
		Provides leadership in applying best	Library units, managers and staff	overall research focus and
		practices, new technologies and strategies		profile, its internationalization
			Effective communication with staff and	

for improving the effectiveness the	users	focus and international image
University's open access agenda		
		Strong collaborative and
Provide strategic leadership in intellectual		leadership skills
property and copyright issues with respect		
to collections and formats		Excellent organizational,
		communication and
Actively contributes to strategic library		interpersonal skills
planning and policy development.		
Actively participates as a member of the		Strong service orientation and
Libraries' Management Team and		collegial, team-focused,
collaborates with other managers to		management skills
advance the Libraries' strategic goals and		
priorities		Good general knowledge

3) Lead, manage and coordinate the	45%	Develop and implement a governance	Show the major components—structure,	In-depth knowledge of the
operational activities of the Access and		operating model for Open Access	oversight responsibilities, and	Open Access components,
visibility cluster			infrastructure—and their key	activities and operations
3.1. initiate, manage and co-			subcomponents. The subcomponents	
ordinate Open Access			will show work flows, procedures, and	In-depth knowledge of
initiatives and activities at UCT			reporting mechanisms.	repositories and the green
				publishing route
		Develop and manage institutional repository	Institutional repository implemented	In-depth knowledge of DSpace
			successfully using appropriate software,	and its plugins
			hardware and procedures	
				Knowledge of copyright
				regulations and open access
		Develop and manage publication hosting	Platform to publish journals where staff	commons licenses
		platform	members are the editors or are on the	
			editorial board of the journal is	Knowledge of a variety of
			successfully implemented	open source software
				Knowledge of new
			Open data sets are successfully	technologies and trends in
		Implement and manage data management	published with appropriate metadata	Open Access and the
		plans for open data sets	and citations	implementation thereof
		Implement and manage Open Access	Open access publishing fund is efficiently	Knowledge of research and
		Publishing Fund (APC fund)	managed, monitored and assessed	publication processes
3.2. provide leadership in		Identify collections at the Institution and	Institutional repository content is visible	Project management skills
improving the visibility and		make representation for its inclusion into	and discoverable	Communication skills
discoverability of the research output of		the repository		Training skills
the Institution			Improved webometric rankings	Presentation skills
		Liaise with researchers and provide support		Coordination skills
		for the addition of full-text articles to the		
		repository and data sets where appropriate	Content will become more visible and	

		Register repository with major harvesting services Engage in continuous analysis of visibility and usage of content	harvesting/access by end users is enhanced Regular reports that analyse usage and inform strategic and management planning	In-depth knowledge of harvesting processes and standards Research and analytical skills Knowledge of webometrics
and	3.3. conceptualize, design, test implement workflows for the populating of Institution's repository	Continuously refine the workflow to ensure minimum wastage of 'depositor' time	Workflows that are efficient, effective and user friendly. Simple and clear procedures for users to deposit content	Research and analytical skills
	3.4. research, test and implement new open access initiatives	Research new open access initiatives including enhancements to current initiatives Test and implement initiatives that will have a positive impact on the strategic actions of the Library and the Institution	Projects are carried out within the time frames set and with the resources allocated Keep pace with open access initiatives and adopt those that add value to the strategic goals of the Library	Research and analytical skills
	3.5. provide leadership in publishing journal titles where the editors have an affiliation with the University	Test and implement the roll-out of OJS Solicit journals that would prefer to be made gold OA and pilot the hosting service with the journal	Provision of a service that adopts the gold open access route. Facilitate the free distribution to scholarly literature especially to African countries end users	In-depth knowledge of OJS In-depth knowledge of publication process In-depth knowledge of DOIs, harvesting
		Provide in-depth training of journal managers and journal editors	Have a cohort of OJS skilled journal managers and editors	

3.6. provide leadership in the utilization of open source software to enhance research collaboration (Conferences, webinars, publication of monographs)		Test and implement OCSSolicit conferences that would use OCS from initial stages to point of publication of proceedingsExperiment and implement Open Monograph PressExperiment with software such as Big Blue Button for delivery of interactive sessions	Benchmark open access services regularly to maintain high visibility and discoverability levels of institutional output	In-depth knowledge of open source software especially the PKP package
3.7. engage in national and international collaboration for the growth of open access at the Institution		Solicit collaboration with national and international organizations to enhance the growth of Open Access Participate in open discussions on Open Access activities	Well trained and knowledgeable staff cohort that advocates effectively for and can contribute to national and international debates on Open Access Enhanced prestige and leadership role of the Institution in open scholarship.	Knowledge of the national and international OA movement and significant role players
4) Professional leadership and responsibilities	10%	Contributes to the professional ethos and profile of the Libraries through membership of or attendance at appropriate Library and University governance and operational committees Engages in continuing professional and academic growth of the sector through	Active and effective leadership and participation on the LMT, Committees, Library cross-functional teams or project teams Effective leadership and contributions to Libraries selection committees	Understanding of overall library functioning and relationship of specialised services to other units' needs Proven ability to set agendas and write minutes Proven ability to chair
		active participation in research and publishing activities in appropriate library and professional organisations Maintains awareness of and implements best practice for open access through	Effective leadership of University disciplinary committees Expert and specialist input is contributed at Library, University and community level	Proven ability to chair committees Proven ability to write and publish scholarly content

continual networking and up-skilling within a new and rapidly changing field of librarianship	Regular published research and conference presentations	
Any other tasks as assigned by the Directorate	Contributing to the teaching programme of the Library and Information Studies Centre (LISC)	

MINIMUM REQUIREMENTS

Minimum Qualifications	Master's Degree in Library & Information Science OR; Master's Degree in a cognate discipline
Minimum Experience	8 years' relevant experience in an academic or research environment, with a minimum of 3 years' experience in management; proven leadership in the area of open access repositories; proven leadership in the area of open access publishing; collection development with special reference to green and gold open content; knowledge and understanding of open scholarship trends; three years management experience and excellent communication and report writing skills.
Recommendation	A track record of publication to demonstrate in-depth understanding of the research production cycle

AUTHORITY

	PRINT NAME	SIGNATURE	CONTACT NO.	DATE
Compiled by	Dr R Raju			
Approved by	G Thomas			
Reviewed by				